

# Computing Resources for Your College Student

## How They Can:

- Save Money When Purchasing a Computer Through the University
- Receive Select Software
- Connect to the Internet
- Work in computer labs across campus

## Where They Can Get Help

*For technical repairs and assistance:*

### Client Support

S-5410 Frank Melville Jr.  
Memorial Library  
631.632.9800  
DoIT\_SSCTSupport@  
notes.cc.sunysb.edu

*For e-mail, Blackboard and SOLAR assistance:*

### Teaching, Learning + Technology

S-1464 Frank Melville Jr.  
Memorial Library  
631.632.9602  
helpme@ic.sunysb.edu

## Purchasing a Computer

Your college student is eligible to purchase a Dell or Apple computer for discounted prices through the University. Dell Computers has given Stony Brook below-state pricing, by at least 10% for their systems. To find out more, click [Buy a Computer](#) at:

<http://clientsupport.stonybrook.edu/quickIT/>

You can also call Client Support (631) 632-9800 to speak with a Certified Technician.



## Obtaining Select Software

All registered Stony Brook University students are offered Microsoft Office 2007 and Symantec AntiVirus at no additional charge. The cost of this software is included as part of your student's technology fee. In order to obtain Microsoft Office 2007, students must bring their Stony Brook ID to either the Seawolves Marketplace or Matthews Bookstore (HSC). Only one copy for either Windows or Mac will be issued per student. Symantec AntiVirus can be downloaded from the web. Click [Softweb](#) at:

<http://clientsupport.stonybrook.edu/quickIT/>

In addition to Microsoft Office 2007 and Symantec AntiVirus, your student has access to the following Microsoft products for a nominal fee thanks to the University's Microsoft Campus Agreement.

- Windows Vista
- Office Sharepoint Designer 2007
- Visual Studio 2005

To learn more about pricing and system requirements, click the [Microsoft Campus Agreement](#) link at: <http://clientsupport.stonybrook.edu/quickIT/>

Again, your student will need to take their valid Stony Brook ID to either the Seawolves Marketplace or the Matthews Bookstore (HSC) in order to obtain the software.



## Connecting to the Internet

Students living on campus can access the Internet and e-mail from their own room or from any of the public jacks on main campus once they register their computer on ResNet (the Residential Network). Before students can register, they must scan their machine with CAT (Client Assessment Tool), to ensure their machine is up-to-date with the latest Microsoft Critical Patches and an up-to-date antivirus program. CAT will only run on Windows, therefore all MAC and Linux users should proceed directly to the [Register My Computer](#) link at the web site below.



### *Three Things Your Student Should Do Before Arriving on Campus*

1. Find out their NetID and establish a NetID password in SOLAR
2. Update their e-mail address in SOLAR
3. Test their personal computer on ResNet

All others are eligible to register once they pass CAT. Your student can test their machine BEFORE they arrive on campus by clicking [Test My Computer](#) at: <http://clientsupport.stonybrook.edu/quickIT/>

### ETHERNET CABLES

Where your student lives on campus, determines what type of cable they will need to connect to the Internet from their room. Click on [Ethernet Cables](#) at <http://clientsupport.stonybrook.edu/quickIT/> to see pictures of the jacks.

RJ11-RJ45 Ethernet Cable (which can be purchased at Seawolves MarketPlace)

- \* Kelly Quad
- \* Roosevelt Quad
- \* Roth Quad

RJ45-RJ45 Ethernet Cable (Standard CAT5 which can be purchased anywhere)

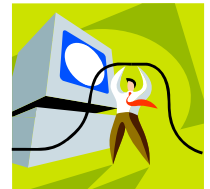
- \* Chapin Apartments
- \* Schomburg Apartments
- \* H Quad
- \* Tabler Quad
- \* Mendelsohn Quad
- \* West Apartments

### WIRELESS ACCESS

Wireless is currently set up in certain areas of main campus. Students are eligible to request access to and use the wireless network. At this time, wireless is NOT set up or supported in any of the Residence Halls. For more information, click on [Wireless](#) at: <http://clientsupport.stonybrook.edu/quickIT/>

## Computer Labs

The computer labs at Stony Brook are known as SINC Sites. There are 13 SINC Sites located in various buildings on West Campus. Within these sites, students have access to the internet, printers and scanners. For more information about hours and locations, please click on [Sinc Sites](#) at: <http://clientsupport.stonybrook.edu/quickIT/>



## Student Service Center

Client Support offers a Student Service Center, a place where students can bring their computers if they are having a problem or need repairs. Located on the fifth floor of the Melville Library, students can either drop off their laptop or desktop computers to be looked at by a certified technician, or request a room visit. This service is provided to students at no charge. For more information, click [Student Service Center](#) at: <http://clientsupport.stonybrook.edu/quickIT/>



*We highly recommend that your college student use a USB key to transport their work.*