

Ways to Save Money

Students are eligible to purchase a Dell or Apple computer using their Stony Brook educational discount.

Parents can buy systems on their student's behalf through the Dell or Apple online stores. Stony Brook has worked with each manufacturer to provide an impressive list of specifications to suit the typical Stony Brook student's needs. These specifications always include a three-year warranty and accidental damage insurance.

If a student wants a feature not included in one of the recommended bundles, they can still receive the educational discount when they customize a machine to fit their needs.

Free Software

There is no need for Stony Brook students to buy Microsoft Office or anti-virus software. Stony Brook provides every registered student with a complimentary copy of Microsoft Office 2007 (or Office 2008 for Mac) and Symantec AntiVirus. The cost of providing this comes out of the student technology fee. Other software titles such as Microsoft Vista, are sold for nominal fees.

www.stonybrook.edu/it/studentguide

Where to Get Help

Client Support

Frank Melville Jr. Memorial Library
Fifth Floor, Room S-5410
Stony Brook, NY 11794-3382
Phone: (631) 632-9800
E-mail: DoIT_SCSupport@notes.cc.sunysb.edu
<http://clientsupport.stonybrook.edu>

- Help with personal computers
- Computer recommendations
- Public/wireless connections
- Computer registration assistance
- Windows/Office installation issues

Teaching, Learning + Technology

Frank Melville Jr. Memorial Library
First Floor, Room S-1464
Stony Brook, NY 11794-3350
Phone: (631) 632-9602
E-mail: helpme@stonybrook.edu
<http://tlt.stonybrook.edu>

- SINC Site information
- Help with Blackboard
- NetID issues
- Sparky e-mail assistance
- Free workshops
- Questions about file storage

Computing Resources for Students



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Time-Saving Tips

There are three things students can do during the summer which will speed up their computer registration process at the start of the semester.

1. Find out their NetID and establish a NetID password in SOLAR.
2. Update all of their personal information in SOLAR.
3. Test their computer at <http://testme.resnet.stonybrook.edu> (for Windows users only). Windows users must conduct this test using Internet Explorer.

What is SOLAR?

The SOLAR System is a Web-based tool that students use to access their university records. Students are encouraged to log in to SOLAR during the summer to fill in their personal data. The Web address is <http://www.stonybrook.edu/solarsystem>

Why the NetID is Important

The NetID is an important identifier that is used to access many of the university's computing services. Students need to know their NetID and establish a NetID password in order to register their computer on the university network. Students find their NetID in SOLAR. They set their NetID password using the **NetID Maintenance** link in SOLAR.

Computer Registration

Students living on campus can access the Internet from their room or from any of the public jacks on main campus once they have the appropriate ethernet cable and are registered on the Residential Network (ResNet). Computer registration takes place at the start of each semester. Returning students must re-register each semester.

Students using a Windows operating system must ensure their machine is current with the latest Microsoft Windows Updates and a valid anti-virus program before they register.

The registration Web site is found at <https://register.resnet.stonybrook.edu>

To find out which ethernet cable you need, please visit the Web site listed below and click on the **Residential Networking** link.

Wireless Access

Campus wireless access is available to students through AirNet. For normal network access the AirNet client must be downloaded and installed on the student's computer. They need their NetID and NetID password to authenticate.

There are a number of wireless locations found throughout campus, but it is unavailable in the residence halls. Students need an ethernet cable to access the Internet from their dorm room.

Keeping Students Informed

SB Alert is the university's emergency notification system used to alert students of major emergencies, immediate threats or impending situations that can pose harm to them, disrupt classes, impact facilities, activities, or other operations. When activated, the system can send a voice, alphanumeric page, e-mail and/or text message to all of the devices that a student enters into the **SB Alert - Contact Information** tab in SOLAR.



SB ALERT

Computer Labs

Students can use several computer labs on campus to print, scan and conduct their school work. Public computer labs at Stony Brook are called SINC Sites. There are a total of 16 SINC Sites located throughout campus.

File Storage and Data Backup

It is recommended that students use a USB key (flash drive, thumb drive, etc.) to back up and transport files. In addition, each student is granted 500 MB of network file storage called MySBfiles and 100MB of space on the Microsoft SharePoint server called MySite.

Student Service Center

Client Support offers its Student Service Center, a place for students to bring their computers if they are having a problem and need technical assistance.

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