

# ResNet 2008 - Schedule @ a Glance

## Day 1 - Saturday June 21, 2008

8:00AM - 9:00AM	Breakfast for PDS & Committees	McConnell Hall			
9:00AM - 12:00AM (PDS 1)	PDS A - Passport to ResNet  (Singer 351)	PDS B - Team Builders & Ice Breakers  (Singer 361)	PDS C - You Might as Well be Happy  (Singer 151)	PDS D - DISC Profiles  (Singer 161)	
10:00AM - 10:15AM	Break for PDS	Tilley Quad - outdoors			
12:00AM - 1:00PM	Lunch for PDS & Committees	McConnell Hall			
1:00PM - 4:00PM (PDS 2)	PDS E - Giving Effective Presentations  (Tilley 205)	PDS F - Campus Safety and Security in a Cyber World  (Singer 361)	PDS G - Balancing Act  (Singer 151)	PDS H - Dealing with Difficult People  (Singer 161)	
2:30PM - 2:45PM	Break for PDS	Tilley Quad - outdoors			
4:00PM - 5:00PM	Program Committee Meeting	(Senior Common Room, McConnell Hall)			
5:00PM - 6:00PM	Presenters Prep Meeting	(Senior Common Room, McConnell Hall)			
6:00PM - 7:00PM	Newcomers Reception	Student Union Building			
7:00PM - 10:00PM	Opening Reception	Student Union Building			

## Day 2 - Sunday June 22, 2008

7:30AM - 9:00AM	Breakfast & BOF (8:00 - 9:00AM)	McConnell Hall	To sign up for a BOF, see <a href="http://resnetsymposium.org/resnet2008/">http://resnetsymposium.org/resnet2008/</a>			
9:00AM - 11:00AM	Opening Remarks & Keynote	Tilley 102				
11:00AM - 11:30AM	Break	Tilley Quad - outdoors				
11:30AM - 12:30PM (Session 1)	A. Thin Client Implementation  (Singer 161)	B. Remote Support For Students  (Singer 351)	C. Creating and Maintaining a Walk-up Service Center  (Singer 361)	D. Be Aware You're Uploading - Notifying users upon p2p activity  (Tilley 205)	E. From Good to Great: Moving your organization to the next level  (Tilley 223)	
12:30PM - 2:00PM	Lunch & BOF (1:00PM - 2:00PM)	McConnell Hall	To sign up for a BOF, see <a href="http://resnetsymposium.org/resnet2008/">http://resnetsymposium.org/resnet2008/</a>			
2:00PM - 3:30PM (Session 2)	A. A Whole New ResNet  (Singer 151)	B. It's about People... Not Computers  (Singer 161)	C. Re-Evaluating ResNet: Concepts and Tools to Maximize Your Operation  (Singer 351)	D. Hiring, Training and Retaining Top Notch ResNet Tech  (Singer 361)	E. Copyright Education for Students  (Tilley 205)	F. From Help Desk and ResNet to the best Service Center in town  (Tilley 223)
3:30PM - 4:00PM	Break	Tilley Quad - outdoors				
4:00PM - 5:00PM	Town Hall Meeting	Tilley 102				
5:00PM - 6:00PM	BOF	McConnell Hall	To sign up for a BOF, see <a href="http://resnetsymposium.org/resnet2008/">http://resnetsymposium.org/resnet2008/</a>			
6:30PM - 8:00PM	Dinner & Tshirt Exchange	McConnell Hall				
8:00PM - 9:00PM	Jeopardy	DKT Main Lounge				
9:00PM - 10:00PM	Geek Olympics	DKT Dining Room				

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## Day 3 - Monday June 23, 2008

7:30AM - 9:00AM		Breakfast & BOF (8:00 - 9:00AM)		McConnell Hall		To sign up for a BOF, see <a href="http://resnetsymposium.org/resnet2008/">http://resnetsymposium.org/resnet2008/</a>	
9:00AM - 10:00AM (Session 3)	A. Wireless - still not free!!  (Singer 151)	B. Pros and Cons of Computer Requirements (or lack thereof)  (Singer 161)	C. Spark: Web 2.0 Tools for the Entire Community  (Singer 351)	D. Measuring Customer Satisfaction - do you measure up?  (Tilley 205)	E. (wiki + ResTechs) = (fresh documentation + organic knowledge management + good, cheap technical writers)  (Tilley 223)	F. Building the Connection  (Tilley 224)	
10:15AM - 11:15AM (Session 4)	A. Oh the Places They'll Go - If You Let Them!  (Singer 151)	B. Back it up, Bucknell  (Singer 161)	C. ConPortal Use Cases  (Singer 351)	D. Creating Customized Diagnostic and Install Discs  (Tilley 205)	E. Digital Citizen Project: Copyright Infringement Program  (Tilley 223)		
11:15 AM - 1:00 PM		Lunch		McConnell Hall			
		Activity Buses Depart for:					
12:00PM	Whale Watching in St. Andrew's	DKT Residence Parking Lot					
1:00PM	Kayaking Tour	DKT Residence Parking Lot					
1:15PM	Downtown Fredericton, Guided Biking Tour & Culture Crawl	DKT Residence Parking Lot					

## Day 4 - Tuesday June 24, 2008

7:30AM - 9:00AM		Breakfast & BOF (8:00 - 9:00AM)		McConnell Hall		To sign up for a BOF, see <a href="http://resnetsymposium.org/resnet2008/">http://resnetsymposium.org/resnet2008/</a>	
9:00AM - 10:00AM (Session 5)	A. York Secure Scan vs Microsoft Windows - our story and how we dealt with it  (Singer 151)	B. Career Development Program for Student Employees  (Singer 161)	C. Exorcising Ghost: Windows Imaging at Stanford  (Singer 351)	D. ResNet Changes at Indiana University - for the last 2 Years and for the 2008 Fall Move-In  (Singer 361)	E. The Switch to Google Apps for Email  (Tilley 205)	F. Evolution of the Student Employee  (Tilley 223)	
10:00AM - 10:30AM	Break	Tilley Quad - outdoors		Sponsored by Meru Networks			
10:30AM - 11:30AM (Session 6)	A. Homegrown Payroll and Office Management Applications  (Singer 151)	B. Hiring, staffing, training and timing: Meeting your needs and going beyond the University mission  (Singer 361)	C. ResDesk Ticket tracking and Network Management  (Singer 351)	D. The Real World: Facebook  (Tilley 205)	E. Starting up a security class for students  Tilley (223)		
11:30AM - 12:30PM	BOF	Tilley 102		To sign up for a BOF, see <a href="http://resnetsymposium.org/resnet2008/">http://resnetsymposium.org/resnet2008/</a>			
12:30PM - 4:00PM	Lunch, Vendor Fair & Doc Fair	Student Union Building Atrium & Cafeteria					
1:00PM - 4:00PM	Vendor Presentations	Student Union Building 103	Pick up schedule at the Vendor Fair				
4:00PM - 4:30PM	Vendor Raffle	Tilley 102					
4:30PM - 5:30PM	Closing Ceremony	Tilley 102					
5:45PM	Buses Depart for Officer's Square	DKT Residence Parking Lot					
6:00PM - 9:30PM	Maritime Kitchen Party	Closing Event in Officer's Square Downtown					
9:15, 9:30, 9:45	Buses Depart for UNB	Don't miss the bus!					

## Day 5 - Wednesday June 25, 2008

8:00AM-9:00AM	Breakfast	McConnell Hall	
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