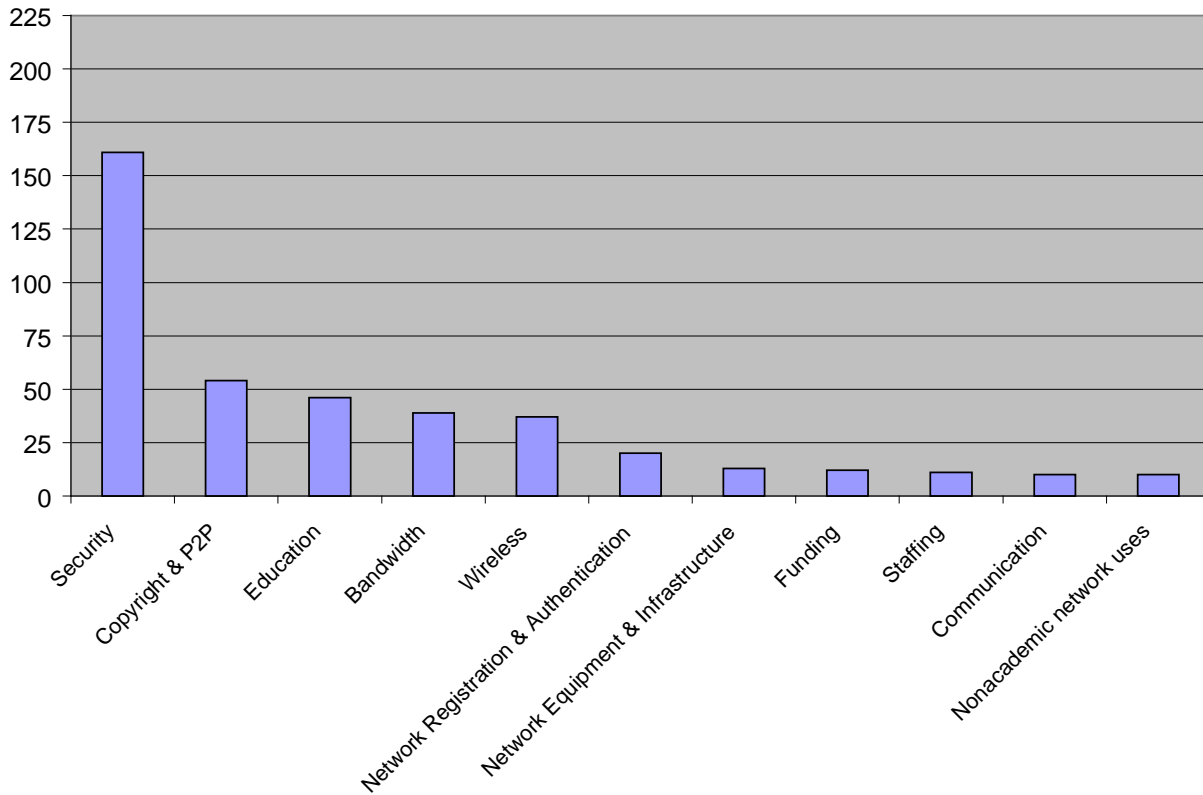


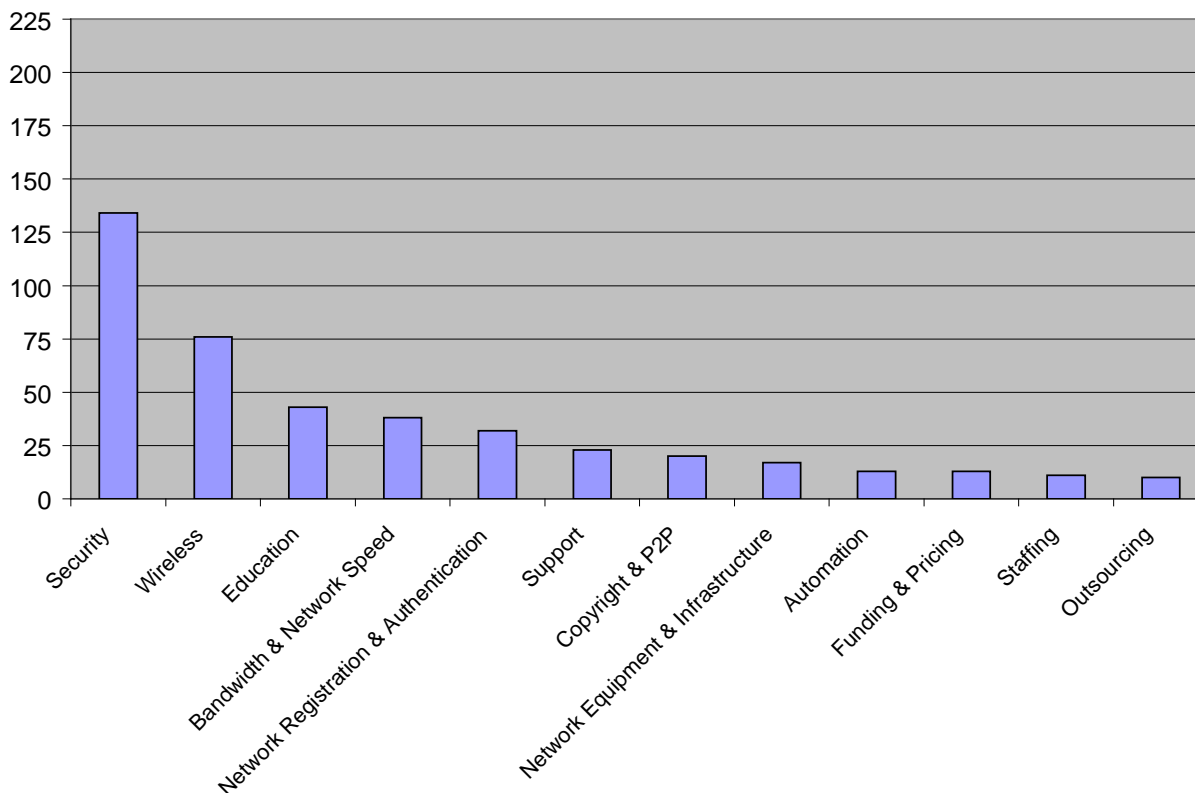
77. At present, what are the top three issues your campus is currently engaged in solving or combating in support of your residential computer network and its users?



	Count	Proportion
Security	161	72%
Copyright & P2P	54	24%
Education	46	21%
Bandwidth	39	17%
Wireless	37	17%
Network Registration & Authentication	20	9%
Network Equipment & Infrastructure	13	6%
Funding	12	5%
Staffing	11	5%
Communication	10	4%
Nonacademic network uses	10	4%

Responses submitted by fewer than 10 respondents are not reported here but include: Collaboration, Rogue DHCP & student routers, Hardware Repair, Spam, Labs, and Policy.

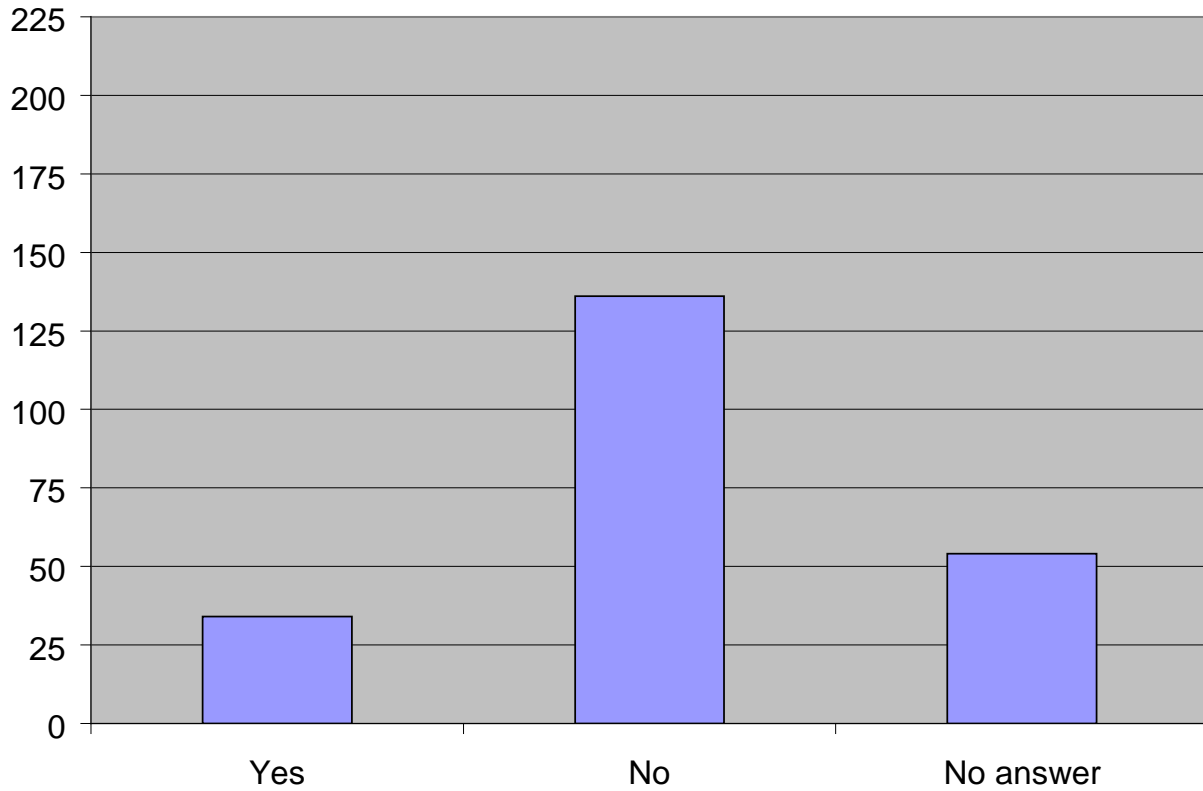
78. In your professional opinion, what are the top three issues or planned strategic initiatives relevant to supporting your residential computer network and its users in the next 1-2 years?



	Count	Proportion
Security	134	60%
Wireless	76	34%
Education	43	19%
Bandwidth & Network Speed	38	17%
Network Registration & Authentication	32	14%
Support	23	10%
Copyright & P2P	20	9%
Network Equipment & Infrastructure	17	8%
Automation	13	6%
Funding & Pricing	13	6%
Staffing	11	5%
Outsourcing	10	4%

Responses submitted by fewer than 10 respondents are not reported here but included: VoIP, QOS/Packetshaping, Laptop requirement, Other services, Strategic planning, Telephone, Communication, Labs, New buildings, Application metering, Research, Thin clients, Single sign-on, New ISP, Cable, Servers, Intranet apps, Web development, Policies, Distance learning, Better tools, Information security, Multicasting, Network storage, Cable TV, Gaming, and Internet2.

79. Is diversity (gender, ethnicity, sexual orientation, etc.) within the staff of the group or organization that provides end-user support for the campus residential computer network, particularly as it compares with that of your general campus and community populations, a concern or a challenge? If so, how is your campus working to address this concern or challenge?



	Frequency	Percent
Yes	34	15%
No	136	61%
No answer	54	24%